



NEFL Resilience Fund

Frequently Asked Questions (FAQ)

How is the application form accessed? The application may be accessed from The Community Foundation's website-homepage or by clicking [here](#).

Can organizations apply after the deadline? No. All applications will be received electronically. The system will be closed at 5pm on Tuesday September 30, 2025. This is a competitive application process and to be fair, there will be no exceptions. We advise submitting applications early and not waiting until the last few days to avoid any difficulties that could pose a barrier to the submission.

Is there a specific internet browser that is suggested to use when submitting an application? It is best to use Google Chrome, Firefox or Safari. Internet Explorer does not support the application.

How will applicants know if the request has been successfully submitted? Within 24 hours of successful submission, the applicant will receive a response acknowledging it has been received within 24 hours. If applicants do not receive this, please email orearick@jaxcf.org. This is not confirmation that all required documents have been submitted. Please review all questions and ensure all required documents have been supplied using the *Add File* button.

How are required documents uploaded? When requested to upload files, click the *Add File* button and select the file to upload. If the wrong file is selected, click the red X to remove the file. For the Project Budget Table (which must be completed if any portion of the grant request is in the Strengthening category) and the Coalition Contact Template (which must be completed if the application is on behalf of a collaborative/coalition), open the attachment from the link provided and download to your computer using the "Download" button at the top of the page. Once completed, follow the same procedures to upload the file from your computer.

Can the application be saved and resumed to complete later? You may save a partially completed application. Click "Save" at the end of the application and enter your email address. You will receive an email with a link to allow you to retrieve your saved form at a later date. When you are ready to revisit the application, simply click on the link. If you make changes to the form, re-save and you will receive a new link. - **we recommend saving all attachments in a folder and attaching at the end when the application is ready to submit. The Community Foundation is not able to retrieve applications if the applicant loses the email link.**

Are individuals able to apply for assistance? No, grants are only available to IRS 501c(3) nonprofit organizations or coalitions/collaboratives. For more information about eligibility, please review the Eligibility section of the Guidelines document.

Are collaborations of organizations able to apply? Yes, collaborations or coalitions are eligible to apply. If applying as a collaboration or coalition, combined budgets must be greater than \$750,000 but may exceed \$3 million.

Do the grants need to be paid back? This grant will not require repayment as long as it is spent as outlined in the grant application. Organizations may be required to repay funds if funds are not spent within the guidelines stated.

What is the right amount for which to apply? A detailed Program Budget will serve as the best guide in determining the amount to request. Grants up to \$50,000 will be awarded.

Can an organization apply for funding to send staff to conferences or trainings? Yes. The training must also occur during the specified grant period (December 1, 2025 – December 31, 2026).

Can organizations apply for expenses incurred before December 1, 2025? No, this grant is to only support expenses incurred between December 1, 2025 and December 31, 2026 unless specified in the grant contract.

Will grant reporting be required? Yes, a report will be due at the end of the grant period. Organizations may also be invited to participate in a conversation with other grantees to help funders gain additional insight from the grant process.

Can organizations located out of Northeast Florida apply if they provide services in Northeast Florida? No, these grants are designed to support nonprofit organizations that are based in Northeast Florida (Baker, Clay, Duval, Nassau, Putnam and St. Johns Counties) and also provide services in these counties.

Are nonprofit schools eligible to apply? No, schools of any type are not eligible to apply for funding.

Are nonprofits providing services to students after school eligible to apply? Yes, if the organizations meet the eligibility criteria. Organizations providing wrap-around services and other supports that are school-based or off-site are eligible to apply. If the organization's mission is to solely raise money for the school or a membership organization supporting schools, clubs or other school-based associations, they are not eligible to apply.

Can a religious institution apply for a grant? Yes, if they meet the Eligibility Criteria. Grant funds cannot be spent on programs, in whole or in part, designated to promote religious or sectarian activities or to encourage the preference of a particular religion.

When will grant payments be made? Grant awards will be made by December 15, 2025.

What happens if an organization does not expend all grant funds? Organizations must reimburse the foundation for any grant funds received and not used for eligible purposes and/or not satisfactorily substantiated.

Is there technical assistance available to answer questions or help with submitting the application? Yes. We recommend reviewing the Guidelines thoroughly as many questions will be answered there. If questions remain, organizations may complete a [Technical Assistance request through this form](#) and a member of the staff will reach out to you.